Pearson BTEC Certificate in Facilities Services Principles (L2)

Description
This course examines the types of services offered by organisations, the job role and progression routes and how facilities services contribute to the wider business environment. The learner will understand health and safety legislation and risk mitigation in the workplace. The will understand how to meet customers’ needs and contribute to effective team work.

Units
- Working in Facilities Services
- Health and Safety for Facilities Services
- Working with Customers and Others in Facilities Services
- Sustainability and Environmental Issues for Facilities Services

Learning outcomes
- Know about the nature and range of services offered in the facilities sector
- Know about employment in the facilities services sector
- Understand the contribution facilities services make to organisations
- Understand the health and safety legislation which applies to facilities services
- Understand how to control risks in the workplace
- Understand how to communicate effectively with customers
- Understand how to meet customers’ needs
- Understand how to contribute to effective team working

Registration Fee: J$1,000.00

Tuition: J$52,000.00 plus £80.50 for Edexcel assessment and certification